

Allstate Insurance <allstate@service01.email-allstate.com>

8/29/2022 10:37 AM

[External] Allstate Claims

To

Claim



Good Morning,

This message is to confirm the receipt of your previous messages. You currently have open claims for property damage and injury. These claims handle the claims directly with that representative.

I wanted to advise that at this time there have been no changes to who would be handling this claim on Allstate's end. It is no problem to discuss

However, if there is going to be formal representation for the loss, we would ask that your attorney send in a letter of representation which will

If there is no formal representation we would continue to discuss the loss directly with Mr. [REDACTED]

We are currently awaiting the completion of a secondary inspection of the Jeep Cherokee with it scheduled to be completed by September 2nd put on notice by such representation.

This would apply to the injury claims for Mrs. [REDACTED] Mr. [REDACTED]. Again, if these matters are going to be handled by formal representation those claims unless we receive written notice by other representation. Below is information about how a Bodily Injury claim is handled. I was unable to move his claim forward. In the meantime I have added him with the information I was able to obtain under the proper claim, [REDACTED]. My I

A Bodily Injury claim is a third party medical claim. Meaning, we represent our insured and their policy, and you are making a claim against the policy. Your treatment is your own and I can't guarantee payment for any medical bills until your claim has been evaluated and a settlement agreed

Once we confirm that you are no longer treating as a result of the loss I will have a better idea on what information / supports we would need to obtain, I will review the claim to share what can be considered for reasonable medical charges consistent with the nature of the accident, then

Wage loss may be included in the settlement as well. Missed days would have to be supported by medical evidence confirming that you were unable to work.

Finally, the settlement would include additional compensation, that would go to you directly, in the form of general damages (pain and discomfort)

The damage to the auto and the injury claims are separate matters and one does not affect the other and they would be settled separately. I will be completed and what sort of treatment was sought.

Thank you and have a good day,

CLAY MYERS

Allstate Fire and Casualty Insurance Company

Phone: (847) 667-6695

Fax: (866) 447-4293

claims@claims.allstate.com

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**** Please do not delete your unique Conversation ID ****

*** Conversation ID: [REDACTED] ***

From: [REDACTED]
Sent: Saturday, Aug 27, 2022 1:30 PM
To: claims@claims.allstate.com
Subject: [External] Allstate Claim: [REDACTED]

This email chain should be associated to any accident involving [REDACTED]

> ----- Original Message -----

> From: [REDACTED]
> To: "invrel@allstate.com" , "claims@claims.allstate.com" , "tom.wilson@allstate.com"
> Date: 08/27/2022 1:11 PM
> Subject: Fwd: Allstate Claim [REDACTED]

> To participants of this final email,

> I want to state one last time I never wanted to be involved at all but here we are. [REDACTED] will be filing suit Monday. I will be posting this email (not your clients, your client hit us. Young girl it was an accident, and we have no feeling about the accident. We requested our vehicle be replk anyone to physically inspect vehicle and had inaccurate info. We found an exact replacement in our area and sent to you guys. This is one we be involved. [REDACTED] were at complete stop and your client hit us at 62 without breaking. We were hurt we did not want demands or to dea aggravated it all. I am, forwarding to you now so you know that lawyers are now going to be involved and this all could have been avoided. Ba listen or be helpful, and make demands of the victims who wanted nothing to do with any of it while we are hurt. Making us run your errands. F greater value, they refused to read any of these messages. Along with recordings of our conversations. Some of the statements opens up you these individuals cost you and your clients. I wanted you aware that I have [REDACTED] and wa me. Since what we requested is less than legal limits your client was never getting a better deal. There was no money coming to us at all and after you denied this. Since I called today only to make sure they forwarded to legal and the things they said to me on call were outlandish. Th to speak to people while on record and I wanted you aware that I personally have many questions for the representatives that I talked to. I car to point out I was a victim in this accident not in your client's car. I am being forced the victim to cover the liability of your clients' actions becau care about the money I care about time. I have been brought into this by force from your company I will follow through. Nothing in here was a Unfortunately, none wanted to listen none wanted to be helpful, none wanted to do right by us the victims in this situation. To the investor relat

> Sincerely,

> [REDACTED]

>> ----- Original Message -----

>> From: [REDACTED]
>> To: "claims@claims.allstate.com"
>> Date: 08/27/2022 11:53 AM
>> Subject: Fwd: Allstate Claim: [REDACTED]

>> To whom it may concern,

>> I was informed you have no legal department; this is last time you will hear from me. I want added to records. I was hung up on by your re I was supposed to be added and no one sent me a separate claim number. Seems you do not want to acknowledge me. I will be adding the re representatives on phone to deal with me. You refused to listen to her she refused to deal with you, and you refuse to deal with me after your (mother to deal with you first. [REDACTED] I will be present at all meetings concerning her. I wanted to get your companies statement to all this interview all of them myself personally face to face. I would like depositions from all of them. I will fly to them. I will get to bottom of this. I do th informed your people never added me to claim or start new one for me. Fraud?????? Many laws have been broken and I plan to hold all acco find some and give them my information. If you interfere or do not forward these emails to proper people, you are interfering with legal matters

>> Sincerely,

>> [REDACTED]

>>

>>>> ----- Original Message -----

>>> From: [REDACTED]

>>> To: "claims@claims.allstate.com"

>>> Date: 08/26/2022 7:14 PM

>>> Subject: Fwd: Allstate Claim [REDACTED]

>>>

>>>

>>>

>>>>>>

>>>>

>>>>>> To Legal Team,

>>>

>>> Please forward this claim and emails to your legal department. Please understand I did not want to be involved or dealing with this at all wanted this all wrapped up with as little involvement from us as possible. We are too busy to keep dealing with this. [REDACTED] wishes all contact v was unable to not involve us. Me and [REDACTED] will be getting separate attorneys at that time. [REDACTED] will file together, and I will be anymore. I am willing to listen to any offers from your legal team before our appointments on Monday. If settlement has not been agreed to be especially since you would not rent a car for [REDACTED] and have it brought to her. Your company has only added the burden to us the vic

>>>

>>> Sincerely,

>>>

>>> [REDACTED]

>>>

>>>

>>>>>> ----- Original Message -----

>>>> From: [REDACTED]

>>>> To: "claims@claims.allstate.com"

>>>> Date: 08/26/2022 3:54 PM

>>>> Subject: Fwd: Allstate Claim [REDACTED]

>>>>

>>>>

>>>> I made clear not to call her and irritate her. I never requested another inspection. Never. Lying to her. I questioned why he never had a all of it. Since you have no counteroffer and have wasted our time. Irritated [REDACTED] more. We no longer want contact from your company. Any c [REDACTED] And all matters concerning [REDACTED] or I will be associated with this claim number and this claim number only. V today by buy on papers sending us links. I talked a supervisor supposedly???? He took wrong notes. Listen to recording and pay closer attent would like to cease all contact with you. We will deal directly with your client's parents. I [REDACTED] do certify that [REDACTED] no longer wishes t listed above. I do not wish to be contacted by your company after today. We will share these emails our recordings and our original offer with ; Otherwise best of luck to you.

>>>>

>>>>

>>>>

>>>> Sincerely,

>>>> [REDACTED]

>>>>

>>>>>>> ----- Original Message -----

>>>>> From: [REDACTED]

>>>>> To: "claims@claims.allstate.com"

>>>>> Date: 08/26/2022 2:15 PM

>>>>> Subject: Fwd: Allstate Claim [REDACTED]

>>>>>

>>>>>

>>>>> To whom it may concern,

>>>>>

>>>>> I want one last thing noted. [REDACTED] has Tachycardia, I only want her contacted once more by your company for final offer. She was hu

>>>>>

>>>>> Sincerely,

>>>>> [REDACTED]

>>>>>

>>>>>>>> ----- Original Message -----

>>>>>> From: [REDACTED]

TERMS

Of Original Demand of Settlement

>>>>> To: "claims@claims.allstate.com"

>>>>> Date: 08/26/2022 1:50 AM

>>>>> Subject: Fwd: Allstate Claim [REDACTED]

>>>>>

>>>>>

>>>>> To whom it may concern,

>>>>>

>>>>> I did notice that in writing it was never documented but wanted to make clear what our terms were that Ernst so adamantly refused yet to get accurate info. We found the vehicle that was exact match for ours. As shown in photos it does have heated steering wheel, satellite vehicle. That was only one available that matched ours. Not a base model. 4x4 not FWD. I have photos of exterior interior and all extras. Unfo ambulance charges from them coming to scene if there were any. Replacement car medical bills associated with accident. We even sent him on [REDACTED] time off work any of our losses or any of our injuries if we could get this done without lies and manipulation. If we could have got this inaccurate information would not listen and refused the best offer your client will ever receive. [REDACTED] stressed and in pain and this guy is I provided by you. He refused. By law we are entitled to vehicle EQUAL or better value not less, in same or better condition, not less. By law we were willing to waive, and he declined. Now he has lied to, gave unsolicited legal advice, tried, manipulation, and did everything he could t for these things on your stationary. By law as the victims, we are entitled to rental that's equal to what we already had regardless of your comp now who ever speaks to us better be informed and treat us with respect. Anyone giving inaccurate information will be wasting more of our time tomorrow which is deadline or does not listen if we correct your inaccurate information. You can add my claim. I can add separate or add to th everything else for me. Since you continue to make things worse for [REDACTED] we can go down this road. You can look down for my description c lost wages you can add her medical costs. If this goes to court for your clients i have exact total amount of our original offer they denied on yo counteroffer to ours by tomorrow. We have refused all previous offers if you were not made aware. It was 5,000 under amount it costs to get re After he stated she would not be compensated for months. Many of these conversations were in our recording of our conversations with him.

>>>>>

>>>>> Sincerely

>>>>> [REDACTED]

>>>>>

>>>>>>>>>> ----- Original Message -----

>>>>>>> From: [REDACTED]

>>>>>>> To: "claims@claims.allstate.com"

>>>>>>> Date: 08/25/2022 5:30 PM

>>>>>>> Subject: Fwd: Allstate Claim: [REDACTED]

>>>>>>>

>>>>>>>

>>>>>>> To the new person handling this claim,

>>>>>>>

>>>>>>> I hope you are actually listening when you read this. I will not waste time with inaccurate information.

>>>>>>>

>>>>>>> I would like to make sure the following is added to file in case the other emails i never got confirmation do not make it to their de: responsibility and you have stated multiple times. We are not your employees or are relying on you to make this right. Your clients are. If we a Your contract with them is between the two of you. If you are representing your clients' best interests and speaking on their behalf, I do not see No one has replaced that vehicle. No one has gotten a rental. Your company sure does like to demand. I do not know where you think you ha grounds to make any demands from us. None. I will explain reality of this to you. Victim laws in Illinois have more weight than any opinions. Se vehicle. You expect us to run our credit cover losses to replace car and rent our own rental. That is what I have been told. In Illinois made who better than others. Does not change reality that it was same car. We can prove it with actual pictures and accurate inspection of vehicle. You e while telling them that these are not excuses to claim lost wages. I just want to make sure we are on the same page of reality together. Now tr errands. We were grabbing her dinner. In videos after accident when Sarah was on ground crying in pain, she is sitting there worried about he someone who might be dying and so she can check on mother before going to hospital. All the while she is sitting there in horrible pain unable after talking to police i can tell you speed was 62 your client did not brake. She claimed her brake pedal came off. Full impact and a day and h contact from him. Absolutely zero. If I am forced to file suit against your client, I will sure enclose these things and I have total amount of our re disclosed to your clients. Nothing for me was in request that was denied or for my lost time. [REDACTED] would all be additions to what our refused offer was. I look forward to your response.

>>>>>>>

>>>>>>> Sincerely,

>>>>>>> [REDACTED]

>>>>>>>

>>>>>>>>>>>>>>> ----- Original Message -----

>>>>>>>> From: [REDACTED]

>>>>>>>> To: "claims@claims.allstate.com"

>>>>>>>> Date: 08/25/2022 3:02 PM

>>>>>>>> Subject: Fwd: Allstate Claim [REDACTED]

>>>>>>>>

>>>>>>>

>>>>>>> I would also like added to file that your company so far has refused to rent us a car refused to replace the car and refused to c
are filed is you forcing lawyers. I want this noted for your customers sake.

>>>>>>>

>>>>>>> sincerely [redacted]

>>>>>>>

>>>>>>>>>>>>>>>>>>> ----- Original Message -----

>>>>>>>> From: [redacted]

>>>>>>>> To: "claims@claims.allstate.com"

>>>>>>>> Date: 08/25/2022 2:40 PM

>>>>>>>> Subject: Fwd: Allstate Claim [redacted]

>>>>>>>>

>>>>>>>>

>>>>>>>>> To claims supervisor,

>>>>>>>>

>>>>>>>>> I would also like to hear ernest supervisor. I want to know if he was given authority to speak on these matters. Was he traine
since you record conversations also. Please listen to your representative on these conversations. I look forward to a supervisor response. If th
responses to my website. I look forward to hearing from you.

>>>>>>>>

>>>>>>>>> sincerely

>>>>>>>>> [redacted]

>>>>>>>>

>>>>>>>>>>>>>>>>>>> ----- Original Message -----

>>>>>>>>> From: [redacted]

>>>>>>>>> To: "claims@claims.allstate.com"

>>>>>>>>> Date: 08/25/2022 1:10 PM

>>>>>>>>> Subject: Fwd: Allstate Claim [redacted]

>>>>>>>>>

>>>>>>>>>

>>>>>>>>>> To whom it may concern,

>>>>>>>>>

>>>>>>>>>> I have spoken to Ernest. He was rude and unhelpful. He gave unsolicited legal advice speaking as a representative of you
That is exact vehicle [redacted] was driving. Fortunately for me i did an inspection that Monday after before they took apart and I have complete
representative denied us. All conversations were recorded on our end too. I will explain. I understand this was an accident. I tried to stay out o
and extras on current vehicle (photos enclosed). Now everyone in your company has made this complicated and inconvenient. I am documen
company and its representatives caused this especially Ernest who lied about everything. All his info was inaccurate and spoke to us like we t
same vehicle is not the vehicle we have because some third party did something and told them so. Realize he declined our settlement on beh
tried to dictate what, and we deal with our car that you have no intention of paying for. He made that clear. We have to use our credit to get ne
they choose, and they will have to reimburse us. Like car? 90% back? this is his outlook on looking out for your clients. I also made clear I am
include all phone calls and videos and pictures. My takeaway. All state gets their clients sued for no reason because they have no intention of
made this so much worse by being rude and unhelpful. Refused to listen and thought he was a lawyer. Congrats. This is not your client's fault
your behalf. Our offer is off table. He refused it. I will give you til Friday 8/26/2022 to contac [redacted] and me and discuss how you plan to make
Thank Ernest for wasting your time. Monday i will pay off [redacted] i will rent them and my company will hold that debt charging inter
could have been avoided if not for how your company treated us.

>>>>>>>>>

>>>>>>>>>> Sincerely

>>>>>>>>>> [redacted]

>>>>>>>>>

>>>>>>>>>>>>>>>>>>> ----- Original Message -----

>>>>>>>>>> From: [redacted]

>>>>>>>>>> To: "claims@claims.allstate.com"

>>>>>>>>>> Date: 08/24/2022 10:33 PM

>>>>>>>>>> Subject: Fwd: Allstate Claim [redacted]

>>>>>>>>>>

>>>>>>>>>>

>>>>>>>>>>>> To whom it may concern,

>>>>>>>>>>>

>>>>>>>>>>>> My name is [redacted] Currently I was in an accident with [redacted] on Friday August 19, 2022. I have not filed a c
being taken advantage of and how you expected them to start covering costs of accident. I let [redacted] use one of my Range Rovers to drive this
schedule i was supposed to be removing the rest of the trees from one of my (actually [redacted] property in question is in her name) rental prop
day after that accident. I have skipped for now and will be paying others almost 9500 to cut trees down now. Both tenants were made aware o

Did you find this



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